

Dimension India Networks

Campus Recruitment – 2016 Batch

(Only for Unplaced Students)

(Before Appearing for the process read thoroughly about Company profile, Business operations, Growth Prospects, Services, Market Share, Management, Leadership team etc.)

About the Company - <http://www.dimensionindia.com>

Eligibility:

- a) **Only For Unplaced Students of 2016 Passed Out Batch**
- b) **No current Backlogs**
- c) **B.Tech (CS/IT)**
- d) Xth - 60% & Above
- XIIth - 60% & Above
- Graduation - 60% & Above

Job Responsibilities -

- Be part of a 24x7 Enterprise Grade Service Desk Team (to start with 24x5)
- Triage issues coming from various channels such as phone, chat, email or web portal
- Prioritize customer urgency and issues
- Search and reuse information from internal information repositories
- Log all incidents, requests and customer interactions into the case management system
- Drive issues through the organization with urgency
- Assess customer sentiment at all stages during the communication
- Communicate verbally or in writing with the appropriate level of etiquette, timeliness and professionalism
- Understand the business impact of issues
- Stay calm under stressful conditions while driving issues forward
- Quickly learn and apply new knowledge and concepts

Location - **NOIDA**

Package - **INR 3 LPA CTC**

Role - **Tech Support Exe**

How to Apply?

- **Apply only if you are unplaced and eligible for this Campus Drive.**

Click the link given below to apply

[CLICK HERE](#)

- Last date to apply for this Placement drive is **17th Jan 2017 by 5:00 pm.**

If we find that any student not meeting the eligibility criteria of the Company as mentioned above and eventually get placed with the company than he/she is solely responsible.

NOTE - Schedule of Visit, Eligibility Criteria shared is subject to change as per the discretion of companies and kindly visit the portal before coming to campus drive.

My Best Wishes

Dr. Ajay Rana

Advisor & Director